

Issue 87: INSIDER'S EDGE: Outstanding Verifications—Then v. Now

Welcome back, Insiders! I know it's hard to believe but Open Enrollment is only a week away! To help you prepare, I wanted to revisit the rules for submitting outstanding verifications. We first addressed this topic in *Issue 20: INSIDER'S EDGE: Outstanding! Verifications that is.....* However, like many things about Maryland Health Connection, the rules governing outstanding verifications are changing in the new system.

The Basics: A New Timeline



Just like last year, information submitted by consumers through Maryland Health Connection will be verified against the Federal Hub so that a real-time eligibility determination can be made. So what's changing? How much time consumers have to return outstanding verifications.

- **Then:** Consumers had 30 days to submit most outstanding verifications. Information to verify citizenship had to be submitted within 90 days.
- **Now:** Consumers must submit all outstanding verifications within **90 days**.

Caseworkers with access to MABS and related databases should continue to use these resources to complete outstanding verifications when possible. Documents from these systems can be uploaded to Maryland Health Connection.

The Fine Print: Temporary Eligibility For Medicaid Applicants

Applicants for Medicaid who have outstanding verifications will receive a verification checklist (VCL) with the additional information that is required. The individuals will be granted 90 days of temporary eligibility on a Fee-For-Service (FFS) basis. Once an applicant's outstanding verifications have been resolved, he or she will be eligible to enroll in a Medicaid HealthChoice Managed Care Organization (MCO). If an applicant fails to submit all of the information requested, their coverage will end.

Applicants for a QHP with advanced premium tax credits (APTC) and cost-sharing reductions (CSR) will also have 90 days to submit any outstanding verifications. These individuals will not be eligible for QHP coverage until all of the information requested has been submitted.

The Rules in Practice: Submitting Outstanding Verifications

Consumers will have different options when it comes to submitting outstanding verifications. They can submit information:

- **Online** through Maryland Health Connection by uploading documents through their account in the Consumer Portal,
- **In-person** at a local health department, department of social services, or Connector Entity, or
- **By mail** to Maryland Health Connection, P.O. Box 2160, Manchester, CT 06045.

Information sent by mail should be submitted with a special bar-coded coversheet that will be included with the VCL the consumer receives. The coversheet can also be printed by the consumer if they log into their account on Maryland Health Connection.

That's all for now. See you next time!